

### Internal Audit Performance Indicators 2022/23

Aspect of Service	Orbis IA Performance Indicator	Target	RAG Score	Actual Performance
Quality	Annual Audit Plan agreed by Audit Committee (2022/23)	By end April	G	Approved by Audit & Standards Committee on 19 April 2022.
	Annual Audit Report and Opinion (2021/22)	By end July	G	2021/22 Annual Report and Opinion approved by Audit & Standards Committee on 28 June 2022.
	Customer Satisfaction Levels	90% satisfied	G	100%
Productivity and Process Efficiency	Audit Plan – completion to draft report stage	90%	G	90.1%
Compliance with Professional Standards	Public Sector Internal Audit Standards	Conforms	G	<p>External Quality Assurance completed by the Institute of Internal Auditors (IIA) in December 2022. Orbis Internal Audit assessed as achieving the highest level of conformance available against professional standards with no areas of non-compliance identified, and therefore no formal recommendations for improvement arising. In summary the service was assessed as:</p> <ul style="list-style-type: none"> <li>Excellent in:</li> </ul>

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				Reflection of the Standards Focus on performance, risk and adding value <ul style="list-style-type: none"> <li>• Good in: Operating with efficiency Quality Assurance and Improvement Programme</li> <li>• Satisfactory in: Coordinating and maximising assurance</li> </ul>
	Relevant legislation such as the Police and Criminal Evidence Act, Criminal Procedures and Investigations Act	Conforms	G	No evidence of non-compliance identified.
Outcome and degree of influence	Implementation of management actions agreed in response to audit findings	95% for high priority agreed actions	G	100% for high priority agreed actions
Our staff	Professionally Qualified/Accredited	80%	G	93%